Who am I?
And why would you want to listen to me?

- Doctoral studies in constraint programming at KTH
  - Architecture for constraint programming systems
- Co-created and maintains Gecode
- More than a decade in industry using CP and related technologies
  - Packing for laser cutting at Tomologic
  - Scheduling for cancer treatment at RaySearch
  - Consulting in scheduling and configuration
- Co-founded Optischedule, a scheduling start-up together with Magnus Rattfeldt
Todays plan

- Challenges and opportunities in using CP for real
- “War stories” - cases where I’ve used CP
  - Tomologic and cut path planning
  - Building custom solvers for fun and profit problems
  - Creating shift schedules at Optischedule
- This will be more fun if you ask questions
Many companies have CP systems in disguise

- Typically “that complicated piece of critical code”
- May require experienced eye to see isomorphism to CP system
- Delivers real business value
  - But often without optimality being of utmost importance
- Inexperienced leads to convoluted design
Biggest opportunities for CP

AKA: When should you remember this course

- A method for solving problems
- The “right” mental models
  - Separation of Representation, Rules, Solution method, Heuristics
- Turn-key method for simple problems
- Key to building highly customised solutions
  - Might not look like a classical CP problem
- Your time to shine! Remember that CP exists and know that there is a better way!
But what about AI/Machine Learning/Neural Networks? Won’t ChatGPT solve all my problems?

- Machine learning and CP/Optimization are complementary
- Machine learning is great for generating new information
  - Predictions, classification, identification
- CP and Optimization is great for using information
  - Combining information
- Predict + Optimize is getting a lot of interest
- “Optimisation is the Intelligence in Artificial intelligence” - Peter Stuckey
Tomologic
Laser cutting path planning

- Special rules enables better packing
- Huge industrial impact
- Key idea common cuts between parts
- Base problem is geometric packing
- Clusters of parts needs a special cutting path
- Without special cutting paths, parts would not be usable
Tomologic
Laser cutting path planning

- First approach assumed a cutting path solution was easy to find
- Turns out, we were wrong
- A new detailed model in Gecode, with *many* custom search heuristics
- CP model was crucial to understand the structure of the problem
- Actual solution in production used custom algorithms in Java & Scala
- Reported in Laser Cutting Path Planning Using CP, Lagerkvist, Rattfeldt & Nordkvist, CP 2013
Custom solvers for scheduling
Fun, obvious, tricky, and with surprising depth

- What to do when your boss tells you that your team needs to solve a scheduling problem?
  - Remember something about backtracking search from school
- Build algorithms close to the style of the rest of the system
  - Maintenance and institutional knowledge is super important
- At some point, realise that you are stuck
- I’ve seen and worked with more than one home-grown CP-like system
Custom solvers for scheduling

The good parts

- Fun to build
- Easy integration into rest of system
- Lots of focus on business heuristics
  - In many cases there is no clear objective to optimise
  - Solutions must be constructed to feel right
- Debugging similar to rest of system
- Flexible when done right
Custom solvers for scheduling

The bad parts

- Hard to build and ensure correctness
  - If anyone was an expert, a CP system would probably have been used
- Decades of experience in CP systems required to get right
  - Separation of variables, propagators, search methods, heuristics
- Very common to mix the concepts
  - Variables that propagate, “propagators” with own variables, no pluggable parts, no structured propagation loop, search and heuristic intertwined...
- State restoration and efficient updates are tricky
Optischedule
Specialised in solving complicated scheduling and rostering problems

- There are many problems to solve for personnel scheduling
  - Shift design, work rotation, shift assignment, vacation planning, contract balancing, ...
- Multiple goals
  - Productivity, sustainable staffing, adaptable planning
- Our customers often use home-grown Excel systems
- New company, but a lot of experience
  www.optischedule.ai
Optischedule
Shift Design, the problem

- Very common in retail, warehouses, and many other cases
- Given requirements, create shifts for employees
- Fixed and floating requirements from demand curves
- Competencies, task ordering, coordinated tasks, resource limits, ...
- Lunch breaks and coffee breaks very important to get right
- Sometimes minute resolution, often 5/15/30 minute blocks
- Goal is nice shifts with 8 hours of work and reasonable breaks
Optischedule Technologies

- Custom CP-like solver
  - Used for shift design. Enables detailed control
  - A lot of code to build almost right solution from the start
  - MiniZinc model also in the works
- Custom local search system
  - Used for work rotation
- CP based model for shift assignment and contract mix
  - LNS used for search, very large instances
Summary
What to remember in 2033

• CP can be very useful in many areas
  • As a technology and as an idea
• Look for use cases, but don’t assume CP is the right choice
  • Experimentation, evaluation, and experience required
• A home-grown solution has positive and negative sides
  • Beware of solutions with idiosyncratic and unusual architectures